# "Engagement at the Center" PROGRAM SCHEDULE

Friday, April 4, 2003
Registration Opens for Conference
University Center
12NOON-3:00PM

**Session #1** (1:00-1:45PM)

UC-122

"Diversity within the Communication Center: A Teaching Assistants Guide" Taura Mangone (M.A. Candidate, UCCS) & Feda Jodeh (M.A. Candidate, UCCS) Chair: Marguerite Arai-Cantu, University of Colorado, Colorado Springs

Session #2 (1:00-1:45PM)

**Brooks Room** 

"Civility: Exorcising Effective Communication Techniques within the Challenging Collegiate Classroom"

Heather Beach (B.A., Binghampton University, N.Y., GTA, M.A. Candidate, UCCS) & Sarah Simpson (B.A., Lake Forest College, Ill., GTA, M.A. Candidate, UCCS). Chair: Dr. Connie Staley, Professor, University of Colorado, Colorado Springs)

Session #3 (2:00-2:45)

UC-122

"Speaking and listening at DePauw University: Positive Reinforcement is the Key" Elyssa Ferguson, Amanda Link, Amanda Miller – DePauw University. Chair: Susan R. Wilson

**Session #4** (2:00-2:45)

UC-124

"Development and Utilization of a Communication Center Website" Linda Hobgood (M.A.), Director, Speech Center, University of Richmond Moderator: Esther Yook, Mary Washington College.

**Session** #5 (3:00-3:45)

UC-122

"Getting Started: Student Run Aspects of the Center"

Gina Baron, Erica Czop, Lindsay Kuchta, Andy McAdams, Carolyn Roncolato, Brandon Swanson – Allegheny College. Chair: Dr. Anthony Fleury

**Session #6** (3:00-3:45)

**Brooks Room** 

"Advocating with Assessment: Communication Centers and Apprehensive Speakers" -

Marlene Preston (Director), Virginia Tech University

Moderator: Marguerite Arai-Cantu, University of Colorado, Colorado Springs

Session #7 (3:00-3:45)

UC-124

"University Speaking Centers: Assessing their role in the Development of Students' Oral Communication Competencies" – Lauren A. Ferretti, University of North Carolina-Greensboro

Chair: Kim Cuny, Director, University of North Carolina - Greensboro

Session #8 (4:00-4:45)

**Brooks Room** 

"The Winter of Communication Labs: Maintaining a Lab Presence in Tight Economic Times" - Roundtable Discussion

Moderator: Dr. Maryanne Wanca-Thibault, University of Colorado, Colorado Springs

Marlene Preston (Director) - Virginia Tech University

Rick Rowland (Director) - Pepperdine University

Vicki Nelson (Director) - Curry College

Paul Sandin (Director) - Butler University

Beth Von Till (Director) - San Jose State University

Esther Yook (Director) - Mary Washington College

Linda Hobgood (Director) - University of Richmond

Anthony Fleury - Allegheny College

Marlene Preston - Virginia Tech University

Susan R. Wilson (Director) - DePauw University

Session #9 (4:00-4:45)

UC-116

"Undergraduate and Graduate Assistants in Communication Centers: A look at the future roles of peer tutors, student lab assistants, and graduate teaching assistants" – Roundtable Discussion

Moderator: Kelly Ahearne, Graduate Teaching Assistant, UCCS

- 1) Sarah Wilde, Mary Washington College
- 2) Kiara Flanders, Butler University
- 3) Jessica Delk, University of North Carolina, Greensboro
- 4) Kate Klein Curry College
- 5) Carolyn Roncolato Allegheny College

Reception: The Lodge

Hosted by: Chancellor Pamela Shockley-Zalabak

(5:00-6:30PM)

Shuttle bus back to hotels following reception

# Saturday, April 5, 2003

Session #10 - NCA Communication Centers Plenary Session

Moderators: Paul Sandin, Butler University, Esther Yook, Mary Washington College, Beth Von Till, San Jose State University, Linda Hobgood, University of Richmond, Maryanne Wanca-Thibault, University of Colorado, Colorado Springs

The Lodge (Breakfast Buffet)

7:30AM - 9:00AM

Shuttle Vans leave hotels at 7:00AM & 7:20AM

Vans will leave from Wyndham, Quality Inn, and AmeriSuites, for UCCS

#### Session #11

UC-122

9:30-10:15

"Walking and Talking the Walk: Understanding and Working in Different University Contexts" - Susan R. Wilson, Ass't Professor, Director, Speaking/Listening Center, DePauw University

#### Session #12

**Brooks Room** 

9:30-10:15

"Reaching Across the Curriculum and out to the Community: Pushing the Boundaries of Speaking Center Engagement" – Jessica Delk (GTA, UNC-Greensboro) & Tony Sylvia (Communication Consultant, UNC-Greensboro) Chair: Dr. Kathy Ellis, University of Colorado, Colorado Springs

### Session #13

UC-124

9:30-10:15

"Public Speaking and English as a Second Language" – Stephen A. LeBeau, Jr., Indiana University / Purdue University at Indianapolis (IUPUI)

Moderator: Dr. Adelina Gomez, University of Colorado, Colorado Springs

#### Session #14

UC-122

10:30-11:15

Civility: Exorcising Effective Communication Techniques within a Challenging Collegiate Classroom" – Heather Margaret Beach (B.A. 2000, Binghampton University, GTA, UCCS) & Sarah Simpson (B.A. 2000 Lake Forest College, GTA, UCCS) Chair: Dr. Maryanne Wanca-Thibault, University of Colorado, Colorado Springs.

Session #15

**Brooks Room** 

10:30 - 11:15

"Using the Communication Center Creatively" – Beth Von Till, Director, Liz Harris, Ass't Director. Communication Studies Lab and Resource Center. San Jose State University, San Jose, California

#### Session #16

UC-124

10:30 - 11:15

"Inspirational Communication: Setting a Standard in Public Speaking", a work in progress. Connie Blackman (M.A., University of Colorado, Denver) Instructor – Department of Communication. University of Colorado, Colorado Springs Moderator: Rick Rowland, Pepperdine University, Malibu, California.

#### Session #17

UC-122

11:30 - 12:15

"Community Outreach: Stretching the Boundaries of the Communication Lab"
Kiara Flanders, Butler University
Chair: Paul Sandin, Butler University

#### Session #18

**Brooks Room** 

11:30 - 12:15

"Ethics and the Communication Lab: Chameleon or Tortoise?"

Dr. Esther Lee Yook, Speaking Center Director, Dr. P. Anand Rao, Speaking Intensive Program Director, Sarah Wilde, Communication Consultant, Mary Washington College, Frederickberg, Virginia

Moderator: William Neher, Butler University

#### Session #19

UC-124

11:30 - 12:15

"Speech Consultation Performance"

Allison Durian, Andrew Hazi, Lea Mariani, Heather Osterwise – Allegheny College Chair: Anthony Fleury, Allegheny College

#### Session #20

The Lodge

Communication Centers Luncheon

Hosted by new Section President/Officers

Keynote Speaker: Dr. Frank E.X. Dance, University of Denver

Presentation Title: "Going to the Center"

12:30 - 2:00PM

#### Session #21

UC-124

2:30 - 3:15

"Starting and Maintaining a Communication Center" - Roundtable Discussion

Moderator: Rick Rowland - Pepperdine University (Malibu, California)

- 2) Vicki Nelson Curry College (Boston, MA)
- 3) James Helmer Hamilton College (New York)
- 4) Bill Wallace Northeastern State University (Oklahoma)
- 5) Stephen LeBeau Jr. IUPUI (Indianapolis)
- 6) Ann Weiss DePauw University

## Session #22

UC-122

2:30 - 3:15

"The Future of Communication Centers in the Academic Environment" -

Discussion/Roundtable

Moderator: (President-Elect of NCA "Communication Centers" Section)

- 1) Robert Weiss, Professor Emeritus DePauw University
- 2) Frank E X Dance, Professor Emeritus University of Denver

Shuttle Vans to hotels

Leave for Glen Eyrie at 5:45 PM

Dinner at historic Glen Eyrie Castle (6:00PM - 8:00PM)