

**2—2:50 PM**

**Session #15 U MO HO Room**

**Research Opportunities: An Overview of the Speech Center Research and Suggestions for Future Research, Projects, and Theses**

Stephanie Buck, Karen Johnson, Speech Center Consultants; Mary Eggars Johnson, Lindsey Doane Johnson, Graduate Students, University of Nebraska, Omaha, NE

**Session #16 Council Room**

**Confronting Speech Anxiety at the Center and in the Classroom**

**Confronting the Anxiety Monster with Confirmation, Listening, and Support**  
Alexandra Vizzier, Graduate Assistant, University of North Carolina, Greensboro, NC

**Investigating Self-Reported Incidents of Stage Fright and Fear**

William P. Huddy, Director of the Center for Excellence in Oral Communication, University of Colorado, Colorado Springs, CO

**Public Speaking Apprehension: A Contrast and Comparison between International and Domestic Students**

Gloria Pudaite, Graduate Student, University of Colorado, Colorado Springs, CO

**3—3:50 PM**

**Session #17 U MO HO Room**

**WORKSHOP: Helping Non-native Speakers Give Effective Presentations**

Peg Peterson, Elizabeth Olsen, Speech Center Consultants, University of Nebraska, Omaha, NE

**Session #18 Council Room**

**Creating Successful Workshops for the Center**

Kyle Love, Director of Oral Communication, The Pearce Communication Center, Columbia College, Columbia, SC

**4—4:50 PM**

**Session #19 Council Room**

**Communication Competence and Nonverbal Channels**

**Nonverbal Channels of Communication for the Audience**

Katie Puryear, Graduate Student, University of Colorado, Colorado Springs, CO

**Establishing A Need for More Competent Communicators**

Sarah Wilde, Interim Assistant Director, Speaking Center, University of North Carolina, Greensboro, NC

**Session #20 Dodge Room**

**GREAT IDEAS FOR THE CENTER  
Best Handouts for the Center**

**Is That an Appropriate Topic?  
How the Speech Lab Can Help**

Kris Lhotka, Emily Powers, Amanda Tryggstad, Luther College, Decorah, IA

**Best Handouts for Key Topics at the Center**

James Helmer, Co-Director, Oral Communication Center, Hamilton College, Clinton, NY

**Bubble Charts: Outlining for Visual Learners**

Beth Myers, Caroline Giles, Consultants, College of Charleston, Charleston, SC

**Meta Outlines**

Deborah Socha McGee, Director, Speaking Lab; Jessica Gaddis, Jessica McGrail, Consultants, College of Charleston, Charleston, SC

**Creating a Group Outline**

Erica Lamm, Instructor, University of Maryland, College Park, MD

**5—6PM Dodge Room**

**NACC Business Meeting & Wrap-up  
Conference Evaluation**

**5—6:30PM**

**Van Service to Hotel**

**Explore Omaha ON YOUR OWN**

UNIVERSITY OF  
**Nebraska**  
Omaha

FIFTH ANNUAL  
**National Association of  
Communication Centers**

# EXCELLENCE At The Center CONFERENCE

TECHNOLOGY AND ASSESSMENT AT THE CENTER



University of Nebraska, Omaha  
School of Communication  
College of Communication,  
Fine Arts and Media

## Friday, April 21

11:30 AM -1 PM

Van Service from Hotel

### 12:45-1 PM Dodge Room

Welcoming Remarks

### 1-1:50 PM

#### Session #1 U MO HO Room

**WORKSHOP: Assessment, the Basic Course, University Accreditation, and Allied Funding: The Important Connection with the Speech Center**

**Karen Dwyer**, Basic Course Director and UNO Speech Center Administrator, University of Nebraska. Omaha, NE

#### Session #1a Jenkins Room

##### UNO Speech Center Tour

**Stephanie Buck**, Consultant, University of Nebraska, Omaha, NE

### 2 —2:50 PM

#### Session #2 U MO HO Room

##### Starting Up a Speaking Center: The Directors Perspective

Chair: **Kathleen J. Turner**, Director of Oral Communication, Davidson College, Davidson, NC; **Kyle Love**, Director of Oral Communication for the Pearce Communication Center, Columbia College, Columbia, SC; **Theodore (Ted) F. Sheckels**, Director, Speaking Across the Curriculum, Randolph-Macon College, Lynchburg, VA; **Karen Sindelar**, Speaking Center Director, Coe College, Cedar Rapids, IA; **Kathleen J. Turner**, Professor, Davidson College, Davidson, NC

#### Session #3 Council Room

##### Tutors Speak: Community Outreach, Changes at the Center & Data Bases

##### Directing a Highly Visible Outreach Program

**Kevin McGinley**, Outreach Co-coordinator, Speaker's Lab, Butler University, Indianapolis, IN

##### Facing Changes at the Center

**Chris Barton**, **Neubia Williams**, **Christen Hanley**, **Sherry McDowell**, University of North Carolina, Greensboro, NC; **Donnie Harkert**, **Richenda Sandlin**, **Tim Neuman**, **Joy Grise**, University of Colorado, Colorado Springs, CO

##### Data Bases, Managerial Issues & Faculty Report Protocol

**Sean Brady**, Speaker's Lab, Butler University, Indianapolis, IN

### 3 —3:50 PM

#### Session #4 U MO HO Room

##### Assessing Communication Centers: A Round Table Discussion

**Kyle Love**, Director of Oral Communication, The Pearce Communication Center, Columbia College, Columbia, SC; **Beth Von Till**, Director of Communication Studies Lab, San Jose State University, San Jose, CA; **Esther Lee Yook**, Speech Center Director, University of Mary Washington, Fredericksburg, VA

#### Session #5 Council Room

##### Marketing the Center

##### Push, Pull, and Drag...Enticing Students to Come to the Lab

**Beau Bingham**, Director Oral Communication Lab; **Dustin Swalla**, **Mitzi Hetger**, **Jackie Maris**, **Clayton Olsen**, **Alison Smyth**, Consultants, University of Wyoming, Laramie, WY

##### Marketing at the Center Ideas &

##### Promotions: Share in the Discussion

**Kimberly M. Cuny**, Director of the University Speaking Center, University of North Carolina, Greensboro, NC

### 4 —4:50 PM

#### Session #6 Council Room

##### Starting Up a Speaking Center: The Tutors' Perspective

Chair: **Theodore (Ted) F. Sheckels**, Director, Speaking Across the Curriculum; **Mallory Eskey**, **Heather Frame**, Randolph-Macon College, Lynchburg, VA; **Danielle Lokaj**, Davidson College, Davidson, NC; **Melinda Wong**, Coe College, Cedar Rapids, IA, Tutors; **Respondent: Kyle Love**, Columbia College, Columbia, SC

#### Session #7 U MO HO Room

##### WORKSHOP: Consulting with Faculty in a Speaking Across the Curriculum Program at the Center

**Jennifer Dalbey**, Speech Center Coordinator, University of Nebraska, Omaha, NE

### 5:30-7:30 PM Ballroom

Banquet with Key Note Speaker:

#### DR. DEBORAH SMITH-HOWELL

Assistant Vice Chancellor  
University of Nebraska, Omaha

### 7:30-8:30 PM

Van Service to Hotel

## Saturday, April 22

7:30-8:30 AM

Van Service from Hotel

### 7:30-9 AM Dodge Room

#### Breakfast Buffet

### 8-9 AM U MO HO Room

#### NACC Business Meeting

### 9-9:50 AM

#### Session #8 U MO HO Room

##### WORKSHOP: Speech Anxiety: Choosing the Best Treatment

##### Helping Students Pinpoint the Source of Anxiety and Designing a

##### Personalized Plan to Conquer it

**Karen Dwyer**, Author, *Conquer Your Speech Anxiety*, Basic Course Director and Speech Center Administrator, University of Nebraska, Omaha, NE

##### Diaphragmatic Breathing

**Marlina Howe**, Instructor, Speech Center Consultant, University of Nebraska, Omaha, NE

#### Session #9 Council Room

##### Help Me, Please: An Examination of the Ethical Operations and Decisions

##### Speech Mentors Working With Developmental Students

**Cheryl J. Wilson**, Speech Lab Administrator; **Brandie Gibson**, **Sara Miller**, Speech Mentors, Harrisburg Area Community College, Harrisburg, PA

##### Developing a Basis for Ethical Operations in Communication Centers

**Jennifer Butler Ellis**, Director, Ernst & Young Accounting Business Communication Center; **Brandon Van Der Heide**, **Hillary Shulman**, Consultants, Michigan State University, East Lansing, MI

### 10—10:50AM

#### Session #10 Dodge Room

##### GREAT IDEAS FOR THE CENTER

##### The Story Behind the Photos: Making Connections Across Campus

**Wendy Atkins-Sayre**, Speaking Center Coordinator; **Sonal Chaddha**, **Brittney Kohler**, **Erin Linsenmeyer**, **Brittany Rast**, Tutors, Agnes Scott College, Decatur, GA

##### Seven-Minute Workshops: An Exercise in Educational Efficiency

**Jennifer Butler Ellis**, Director, Ernst & Young Accounting Business Communication Center; **Brandon Van Der Heide**, **Hillary Shulman**, Consultants, Michigan State University, East Lansing, MI

##### Beyond Speeches: Making Successful Poster Presentations & Leading Effective Discussions

**James Helmer**, Co-Director, Oral Communication Center, Hamilton College, Clinton, NY

##### Session #11 Council Room Examining the Small College Financial and Political Challenges

##### Creating a Speech Lab: The Challenge

**Cheryl J. Wilson**, Professor, Harrisburg Area Community College, Harrisburg, PA

##### The Help Small Colleges Need

**Delindus Brown**, Professor, St. Augustine's College, Raleigh, NC

#### Session #12 Jenkins Room

##### UNO Speech Center Tour

**Stephanie Buck**, Consultant, University of Nebraska, Omaha, NE

### 11—11:50 AM

#### Session #13 U MO HO Room

##### WORKSHOP: Visual PowerPoint: A Design Approach

**Helene Quigley**, Speech Center Consultant, University of Nebraska, Omaha, NE

#### Session #14 Council Room

##### Technology & New Challenges for Centers: Managing Our Staff

**Kimberly M. Cuny**, Director of the University Speaking Center, University of North Carolina, Greensboro

##### Do I Know You: Identity Creation and Negotiation in Online Environments

**Teresa Fishman**, Professor, Clemson University, Clemson, SC

### 12:15—1:45 PM Ballroom

Luncheon with Guest Speaker:

#### ESTHER YOOK

Speech Center Director  
University of Mary Washington

See additional sessions 