2–2:50 PM
Session #15 U MO HO Room
Research Opportunities: An Overview of the Speech Center Research and Suggestions for Future Research, Projects, and Theses
Stephanie Buck, Karen Johnson, Speech Center Consultants; Mary Eggars Johnson, Lindsey Doane Johnson, Graduate Students, University of Nebraska, Omaha, NE

Session #16 Council Room
Confronting Speech Anxiety at the Center and in the Classroom
Confronting the Anxiety Monster with Confirmation, Listening, and Support Alexandra Vizzier, Graduate Assistant, University of North Carolina, Greensboro, NC
Investigating Self-Reported Incidents of Stage Fright and Fear
William P. Huddy, Director of the Center for Excellence in Oral Communication, University of Colorado, Colorado Springs, CO
Public Speaking Apprehension: A Contrast and Comparison between International and Domestic Students
Gloria Pudaite, Graduate Student, University of Colorado, Colorado Springs, CO

3–3:50 PM
Session #17 U MO HO Room
WORKSHOP: Helping Non-native Speakers Give Effective Presentations
Peg Peterson, Elizabeth Olsen, Speech Center Consultants, University of Nebraska, Omaha, NE

Session #18 Council Room
Creating Successful Workshops for the Center
Kyle Love, Director of Oral Communication, The Pearce Communication Center, Columbia College, Columbia, SC

4–4:50 PM
Session #19 Council Room
Communication Competence and Nonverbal Channels
Nonverbal Channels of Communication for the Audience
Katie Puryear, Graduate Student, University of Colorado, Colorado Springs, CO
Establishing A Need for More Competent Communicators
Sarah Wilde, Interim Assistant Director, Speaking Center, University of North Carolina, Greensboro, NC

Session #20 Dodge Room
GREAT IDEAS FOR THE CENTER
Best Handouts for the Center
Is That an Appropriate Topic?
How the Speech Lab Can Help
Kris Lhotka, Emily Powers, Amanda Tryggestad, Luther College, Decorah, IA

Best Handouts for Key Topics at the Center
James Helmer, Co-Director, Oral Communication Center, Hamilton College, Clinton, NY

Bubble Charts: Outlining for Visual Learners
Beth Myers, Caroline Giles, Consultants, College of Charleston, Charleston, SC

Meta Outlines
Deborah Socha McGee, Director, Speaking Lab; Jessica Gaddis, Jessica McGrail, Consultants, College of Charleston, Charleston, SC

Creating a Group Outline
Erica Lamm, Instructor, University of Maryland, College Park, MD

5–6PM Dodge Room
NACC Business Meeting & Wrap-up Conference Evaluation

5–6:30PM Van Service to Hotel
Explore Omaha ON YOUR OWN

University of Nebraska, Omaha
School of Communication
College of Communication, Fine Arts and Media
Friday, April 21
3—3:50 PM  
**Session #1 U MO HO Room**  
WORKSHOP: Assessment, the Basic Course, University Accreditation, and Allied Funding: The Important Connection with the Speech Center  
Karen Dwyer, Basic Course Director and UNO Speech Center Administrator, University of Nebraska, Omaha, NE

1:15-PM  
**Session #2 U MO HO Room**  
**Welcoming Remarks**

2—2:50 PM  
**Session #2 U MO HO Room**  
Starting Up a Speaking Center: The Directors Perspective  
Chair: Kathleen J. Turner, Director of Oral Communication, Davidson College, Davidson, NC; Kyle Love, Director of Oral Communication for the Pearce Communication Center, Columbia College, Columbia, SC; Theodore (Ted) F. Sheckels, Director, Speaking Across the Curriculum, Randolph-Macon College, Lynchburg, VA; Karen Sindelar, Speaking Center Director, Coe College, Cedar Rapids, IA; Kathleen J. Turner, Professor, Davidson College, Davidson, NC

**Session #3 Council Room**  
Tutors Speak: Community Outreach, Changes at the Center & Data Bases  
Directing a Highly Visible Outreach Program  
Kevin McGinley, Outreach Co-coordinator, Speaker’s Lab, Butler University, Indianapolis, IN  
Facing Changes at the Center  
Chris Barton, Neubia Williams, Christen Hanley, Sherry McDowell, University of North Carolina, Greensboro, NC; Donnie Harkert, Richenda Sandlin, Tim Neuman, Joy Grise, University of Colorado, Colorado Springs, CO

Data Bases, Managerial Issues & Faculty Report Protocol  
Sean Brady, Speaker’s Lab, Butler University, Indianapolis, IN

Saturday, April 22
7:30-8:30 AM  
**Van Service from Hotel**

7:30-9 AM  
**Dodge Room**  
**Breakfast Buffet**

8-9 AM  
**U MO HO Room**  
**NACC Business Meeting**

9:50 AM  
**Session #8 U MO HO Room**  
**WORKSHOP: Speech Anxiety: Choosing the Best Treatment**  
Helping Students Pinpoint the Source of Anxiety and Designing a Personalized Plan to Conquer it  
Karen Dwyer, Author, Conquer Your Speech Anxiety, Basic Course Director and Speech Center Administrator, University of Nebraska, Omaha, NE

Diaphragmatic Breathing  
Marlina Howe, Instructor, Speech Center, University of Nebraska, Omaha, NE

**Session #9 Council Room**  
Help Me, Please: An Examination of the Ethical Operations and Decisions  
Speech Mentors Working With Developmental Students  
Cheryl J. Wilson, Speech Lab Administrator; Brandie Gibson, Sara Miller, Speech Mentors, Harrisburg Area Community College, Harrisburg, PA

Developing a Basis for Ethical Operations in Communication Centers  
Jennifer Butler Ellis, Director, Ernst & Young Accounting Business Communication Center; Brandon Van Der Heide, Hillary Shulman, Consultants, Michigan State University, East Lansing, MI

10—10:50 AM  
**Session #10 Dodge Room**  
**GREAT IDEAS FOR THE CENTER**

The Story Behind the Photos: Making Connections Across Campus  
Wendy Atkins-Sayre, Speaking Center Coordinator; Sonal Chaddha, Brittney Kohler, Erin Linsenmeyer, Brittany Rast, Tutors, Agnes Scott College, Decatur, GA

Seven-Minute Workshops: An Exercise in Educational Efficiency  
Jennifer Butler Ellis, Director, Ernst & Young Accounting Business Communication Center; Brandon Van Der Heide, Hillary Shulman, Consultants, Michigan State University, East Lansing, MI

Beyond Speeches: Making Successful Poster Presentations & Leading Effective Discussions  
James Helmier, Co-Director, Oral Communication Center, Hamilton College, Clinton, NY

**Session #11 Council Room**  
Examining the Small College Financial and Political Challenges  
Creating a Speech Lab: The Challenge  
Cheryl J. Wilson, Professor, Harrisburg Area Community College, Harrisburg, PA

The Help Small Colleges Need  
Dendius Brown, Professor, St. Augustine’s College, Raleigh, NC

**Session #12 Jenkins Room**  
UNO Speech Center Tour  
Stephanie Buck, Consultant, University of Nebraska, Omaha, NE

11—11:50 AM  
**Session #13 U MO HO Room**  
**WORKSHOP: Visual PowerPoint: A Design Approach**  
Helene Quigley, Speech Center Consultant, University of Nebraska, Omaha, NE

**Session #14 Council Room**  
Technology & New Challenges for Centers: Managing Our Staff  
Kermit M. Cuny, Director of the University Speaking Center, University of North Carolina, Greensboro

Do I Know You: Identity Creation and Negotiation in Online Environments  
Terresa Fishman, Professor, Clemson University, Clemson, SC

12:15—1:45 PM  
**Ballroom**  
Luncheon with Guest Speaker: ESTHER YOOK  
Speech Center Director  
University of Mary Washington

See additional sessions