

## IMPRESSION MANAGEMENT

## Impressions are formed by:

- The way teachers dress
- The structure of the learning environment
- The language used by teachers

## **Principles of First Impressions** (what happens the first time individuals meet)

- 1. People develop evaluations of others from limited information. We rely heavily on nonverbal cues.
- 2. First impressions are based on stereotypes. Because of the bombardment of nonverbal information to our senses, we need some way to classify this abundance of information.
- 3. Initial impressions are formed by treating others as objects, judging them on the basis of outward appearances.
- 4. Many stereotypical judgments are relatively accurate. Intuition is nothing more than tuning in to all available information and that information frequently steers us in the right direction.

## Dress to Impress

- Consider the occasion.
  - o Formal or informal?
    - (i.e. Men: button down shirt, khakis)
    - (i.e. Women: dress pants, respectable skirt, and blouse)
- Consider your audience.

Beebe, S. A., & Mottet, T. P. (2010). Business and professional communication: Principles and skills for leadership (pp. 30). Boston, MA: Allyn & Bacon.

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- Your aim is to appear as nicely dressed as the best dressed in your audience.
- Consider your topic.
  - Clothing can underscore or undermine the impact you want your speech to have.
- Consider your **image**.
  - o The image you want to give off should help you to decide on clothing.
  - o Darker clothes convey authority; lighter clothes a friendlier image.
  - Avoid excessive jewelry and open-toed shoes.
- People learn a great deal about us based on how we choose to present ourselves, through our choices in clothing, and through our personal grooming.
  - Determine what form of message you want to send and groom yourself accordingly.
- A skilled communicator is one who understands that reality depends on the receiver's perception as much as it does on our own intentions.