



UNC  
**GREENSBORO**

The University Speaking Center

## Barriers to Interpersonal Communication

### Static Evaluation

- What is Static Evaluation?
  - Static Evaluation is when a person retains an evaluation, despite the changes in the person or thing (Devito 170).
    - For example, if someone shows up late to work once, and from then on their boss sees them as unreliable and tardy.
- Why should I avoid Static Evaluation?
  - Refusing to forgive a person or to acknowledge a person's growth presents a major barrier to interpersonal communication.
  - The other person may also begin to see themselves as static and lose motivation to develop and grow.
  - Also, only looking at a situation from one angle instead of believing it can change hinders the possibility of the situation ever changing for the better
- How do I correct Static Evaluation?
  - The best corrective for Static Evaluation is to recognize that people and situations do change.
  - Don't judge people for what they have done, judge them based on their journey of growth and development.
  - People make mistakes, but only viewing them through said mistake hinders your progress and theirs with interpersonal communication.