Training Generation N: How Educators Should Approach the Net Generation

Generation N Mindset (persons born 1980 and after):

- The members of this generation value and respond well to working within a group.
- Accustomed to instant communication and instant gratification
- An aspect of Generation N is the Hypertext mindset.
  - This mindset states that they will bounce from activity to activity and person to person just as multitasking on the Internet is common
- Desire constant feedback while needing to know that support is present
- Responds best to hands-on learning or playing to learn
- Expects an egalitarian environment with a say in how processes are completed
  - Increasingly questions the implicit values in information

Generation N and Business:

- Needs structure, guidance, and regular- even daily- feedback
- Completing the task is more important than being at the job
- Customer service is expected in all areas of interactions with society
- They care more about how they express themselves than how others perceive what they have expressed.

Generation N and Learning:

- A way of approaching this generation in training is to work towards information literacy, or discerning good information from bad.
- Taking that a step further is to work towards information fluency, which is grasping information literacy and applying critical thinking skills.

UNCG Speaking Center, 3211 MHRA, (336)256-1346, speakingcenter.uncg.edu