



MISSION STATEMENT

Since the University Speaking Center opened in 2002, our mission has been to support speakers in their ongoing process of becoming more confident and competent communicators through instruction, collaborative consultation, & feedback.

CODE OF ETHICS

- We strive not to judge one another, but instead to practice openness toward each other and the speakers we work with through acceptance and respect for diversity.
- We cultivate an environment of fairness and justice centered around personal and academic integrity.
- We will work as an inclusive and cohesive unit in order to assist speakers in improving and broadening their communication skills.
- We will attempt to gain and shape knowledge on a variety of topics to create a competent, comfortable, considerate, and collaborative speaking center community.
- We will create an atmosphere of sensitivity by demonstrating an awareness of all areas of diversity and being accountable for our actions.

FACULTY AND STAFF

Director

Kimberly Cuny

Associate Director

Erin Harrison

Coordinator

Jenny Southard

Number of Consultants

40

Number of Desk Managers

8

Number of Faculty Fellows

2

Number of Graduate Assistants

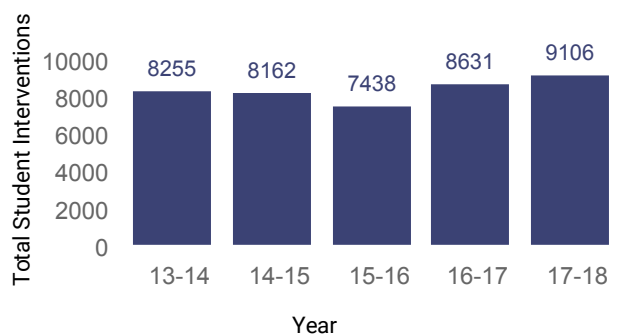
2

SERVICES

- Instructional Workshops
- Face-to-Face and Online Consultations
- In-Classroom Group Consultations
- Orientation Tours
- Support for Non-Native and Advanced Speakers
- Master Communicator Program
- Communicating Science

Retention

- Freshmen who visited the speaking center one time during the 2012-13 academic year returned sophomore year at a 5% higher rate than freshman who did not use our services
- Freshmen who visited the speaking center more than once during the 2012-13 academic year returned sophomore year at a 7% higher rate than freshman who did not use our services



Organizational Values

People & Relationships

Community Outreach

- Peacehaven Community Farm
- Homeless Union
- Greensboro Public Libraries
- Interlink Language Center
- United Way of Greater Greensboro
- AmeriCorps

Departments Supported



Awards

- National Communication Association's Communication Center Awards:
- 2019, Preston Award, E. Harrison
 - 2018, Turner Award, K. Cuny
 - 2017, Outstanding Tutor, T. Williams
 - 2015, Von Till Award, E. Harrison
 - 2015, Outstanding Tutor, S. Suggs
 - 2013, Hobgood Award, K. Cuny
 - 2012, Outstanding Tutor, A. Davis
 - 2008, Von Till Award, K. Cuny
 - 2008, Outstanding Tutor, H. Nandu
- National Association of Communication Center Awards:
- 2015, Ferguson Award, Schwartzman & Sanchez
 - 2011, Ferguson Award, Schwartzman, Harrison, & Naidu
 - 2011, Huddy-Gunn Award, A. Davis
 - 2010, Ferguson Award, K. Cuny & H. Naidu
 - 2009, Weiss Award, K. Ward
 - 2009, Huddy-Gunn Award, W. Bryant
 - 2008, Huddy-Gunn Award, H. Naidu
- Other Awards:
- 2018, College of Arts and Sciences Teaching Excellence, K. Cuny
 - 2018, Conference on Applied Learning in Higher Education's Top Applied Panel, Roy Schwartzman, Elauna Pettigrew, Caroline Bolin, Erika Forslund, Rebecca Ray, & Abigail Thomas
 - 2003, Carolinas Communication Association's Mary Jarrard Research Award, L. Winslow

Scholarship

Dissertation

1

Communication Studies Masters Capstone Projects

3

Faculty Research Presentations

25

Faculty Published Articles

30

Faculty Published Chapters

14

Student Research Presentations

50

Student Published Articles

17

Student Published Chapters

6