



# UNC GREENSBORO

## The University Speaking Center

### MISSION STATEMENT

Since the University Speaking Center opened in 2002, our mission has been to support speakers in their ongoing process of becoming more confident and competent communicators through instruction, collaborative consultation, & feedback.

### CODE OF ETHICS

- We strive not to judge one another, but instead to practice openness toward each other and the speakers we work with through acceptance and respect for diversity.
- We cultivate an environment of fairness and justice centered around personal and academic integrity.
- We will work as an inclusive and cohesive unit in order to assist speakers in improving and broadening their communication skills.
- We will attempt to gain and shape knowledge on a variety of topics to create a competent, comfortable, considerate, and collaborative speaking center community.
- We will create an atmosphere of sensitivity by demonstrating an awareness of all areas of diversity and being accountable for our actions.

### FACULTY AND STAFF

#### Director

Kim Cuny

#### Associate Director

Erin Harrison

#### Coordinator

Jenny Southard

Number of Consultants

43

Number of Desk Managers

8

Number of Faculty Fellows

3

Number of Graduate Assistants

3.5

### Community Outreach

- Peacehaven Community Farm
- Interlink Language Center
- United Way of Greater Greensboro
- Girl Scouts

### Departments Supported

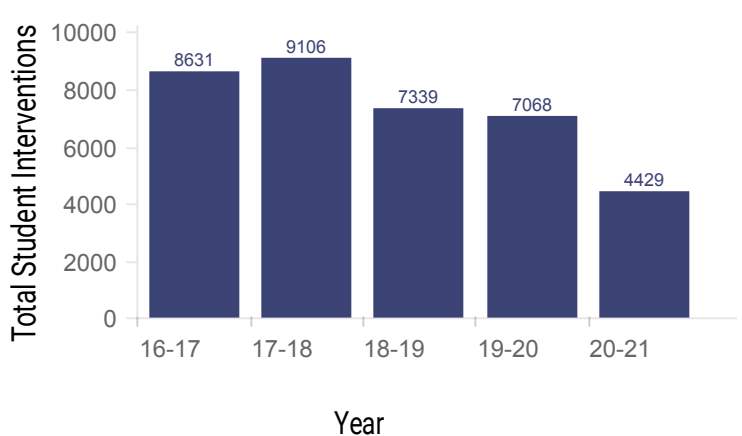


### SERVICES

- Instructional Support
- Face-to-Face and Online Consultations
- In-Classroom Consultations
- Orientation Tours
- Support for Non-Native and Advanced Speakers
- Master Communicator Program
- Scientific Communication

### Retention

- Freshmen who visited the speaking center one time during the 2012-13 academic year returned sophomore year at a 5% higher rate than freshman who did not use our services
- Freshmen who visited the speaking center more than once during the 2012-13 academic year returned sophomore year at a 7% higher rate than freshman who did not use our services



### Organizational Values

## People & Relationships

### Awards

National Communication Association's Communication Center Awards:

- 2020, Preston Award, E. Harrison
- 2019, Von Till Award, J. Southard
- 2018, Turner Award, K. Cuny
- 2017, Outstanding Tutor, T. Williams
- 2015, Von Till Award, E. Harrison
- 2015, Outstanding Tutor, S. Suggs
- 2013, Hobgood Award, K. Cuny
- 2012, Outstanding Tutor, A. Davis
- 2008, Von Till Award, K. Cuny
- 2008, Outstanding Tutor, H. Nandu

National Association of Communication Center Awards:

- 2021, Weiss Award, Y. Nguyen
- 2020, Ferguson Award, Ferraro & Holzberg
- 2015, Ferguson Award, Schwartzman & Sanchez
- 2011, Ferguson Award, Schwartzman, Harrison, & Naidu
- 2011, Huddy-Gunn Award, A. Davis
- 2010, Ferguson Award, K. Cuny & H. Naidu
- 2009, Weiss Award, K. Ward
- 2009, Huddy-Gunn Award, W. Bryant
- 2008, Huddy-Gunn Award, H. Naidu

Other Awards:

- 2021 University Teaching Excellence, K. Cuny
- 2020, NCA Service Engagement, K. Cuny
- 2019, Early Career Teaching, J. Southard
- 2018, College of Arts and Sciences Teaching Excellence, K. Cuny
- 2018, Applied Learning in Higher Education's Top Applied Panel, Roy Schwartzman, Elauna Pettigrew, Caroline Bolin, Erika Forslund, Rebecca Ray, & Abigail Thomas
- 2003, Jarrard Research Award, L. Winslow

### Scholarship

Dissertation

1

Communication Capstone Masters Projects

3

Faculty Research Presentations

29

Faculty Published Articles

48

Faculty Published Chapters

14

Student Research Presentations

55

Student Published Articles

31

Student Published Chapters

6